

## Village Manager's Meeting

Wednesday, January 13, 2021 @ 1:00 PM - Clubhouse Conference Room

Attendees - Susan Fatzie, Rebbie Jeantet, Leslie Donald, [Greg Barton, Regional Vice President for Cove](#), [Caleb, Manager in Training for Cove](#).

### Questions:

- 1) What is the story with the added security at night? Is there a reason for residents to be concerned about things we are not aware? The stress related to COVID, quarantine, and national issues, have certainly put people on edge. Law Enforcement is seeing an uptick in all types of domestic issues. We will be adding temporary security measures to help lower stress levels in the community. We have hired a security service to perform random patrols through the community between the hours of 11 pm and 6 am. Both Camelot East and Camelot Lakes have added these patrols.
- 2) Will the cost of the added security ultimately be passed onto the residents? This trial period of 90 days will not be charged to the residents, should the residents request that the patrols remain, in accordance with our current agreement those charges would be passed on.
- 3) A resident noted that at one time, trees were regularly scheduled to be trimmed (Cove owned) and the truck has not been seen in over a year, nor the trees being maintained. The only trees regularly scheduled to be trimmed were the queen and sable palms. Due to the palm issues last year, we did not trim the palms as we normally would to help give them a chance to be strong and healthy. The fungus can be spread by trimming from tree to tree. We lost around 15 queen palms due to disease in 2020. We did continue to trim any palms that a work order was placed for. Live Oaks trees were trimmed by work as we always have. The tree service is here a minimum of every 6 weeks for trimming. In 2021 we will resume the mass trimming of queen and sable palms.
- 4) The legal department of FMO was presented with the question of damage done by a tree owned by Cove to the property of a resident. They have responded that Cove is responsible to the damage to the homeowner's property. They also stated that if a tree owned by a resident did damage to another resident's property, the tree owner would be responsible. The damage done to the home on Regent has not been compensated. Will Cove be taking responsibility? Because there is an ongoing legal matter, we cannot discuss this, at this time.
- 5) Additional items:

- a. Ran out of tp during recent event, can the groups have a small supply in case something runs out during a party? That is fine.
- b. Gantt road fence needs cleaning in some spots. Agreed, work order has been created for that
- c. Requesting two additional dog stations, one at the front Lake near the exit gate and the second on the corner of Stonehaven and Halifax Drive. Agreed will get them ordered.
- d. Discount Air is soliciting by phone again. Will add a reminder in a future email blast
- e. Lifestyle events: Greg reviewed Cove's operational preference for the Lifestyle program. We want people to enjoy themselves and not feel like they came here to work. We want ambassadors to participate and host a party at a time instead of feeling the responsibility to put on a party each month. We advise dissolving activity organizations and operating all functions under the Fun Manager (the Activities Director), where Cove can assist with the cost of events, keeping them affordable, fun and interesting.

Will Wednesday, February 10th @ 1:00 PM be convenient for the next Village Manager's Meeting? Yes