VMM Questions and Answers for 18 Apr 2024

- What is the current status of the Auditorium Renovation? Asbestos tiles have been removed. Demolition is well underway, most flooring is already gone along with much of the ceiling and insulation materials. We should see exterior paint samples for final approval in the next week or so.
- 2. What is the current status of the repair to the drain on Camelot Drive North? Final concrete repairs were made 4/15 and final asphalt is Thursday or Friday.
- 3. What is the current status of streetlight repairs? They are ongoing The electrician is sending someone one day a week to us to address the street light issues. One FPL is repairing as their crews cut the line to the pole.
- 4. How many tree trimming requests are on the wait list? About 15. Tree service came 4/16 to work on the tickets we currently have.
- 5. What is the current wait time for Sprinkler Repairs? Depends on what the issue is geysers just a couple of days, timer issues, cut wires, are much longer.
- 6. When will the sprinkler systems (each controller/zone) be checked out for proper function? Once we get the work orders a little under control we will run test cycles – Likely the first week of May.
- 7. What street or area will be re-paved? There is no scheduled for paving at this time, except for the catch basin project on Camelot Drive North, the other area on Camelot Drive North and the front exit.
- 8. What is the status of the repair of the Village Exit concrete Pad? Spoke with the Project Manager regarding this and they are talking with contractors about the best way to repair or replace.
- 9. What is the status of getting homeowners to repair Hurricane/Storm Damage? We have reviewed the remaining 22 homes that need repair. We have asked for an update from these Homeowners no later than April 25. Once we have the answers we will discuss our further options with our legal counsel.
- 10. What is the status of removing condemned home(s)? Awaiting approval from the Cove Home team to proceed with selected contractor. With the reshuffling of positions and personnel there has been a delay.
- 11. When will the new homes be installed? According to the Construction Manager setup will begin by May 1.
- 12. Will the empty lot on Brigadoon be cleaned and grassed over or? We will be cleaning up/removing the remaining landscaping. We will hold off on grass until we determine when the replacement home will be coming.

- 13. Is there a "contract" with Frontier to provide cable service or is service provided at will? Can Camelot Lakes Village be an open Market for cable? Frontier service is at will, our contract with them expired years ago Note: Frontier no longer provides cable for new subscribers only internet. We would welcome other providers, however, they would have to install wiring to supply service and that is unlikely considering the cost of installing such a system is unlikely to be offset by the number of subscribers.
- 14. What is the status of repair to the sprinkler system on Lot 439? Parts? There is an issue with the electric servicing the timer. This issue that we are experiencing with the streetlights where in the original installation of wires were not put in conduit and now have reached the end of their usefulness, additionally some homeowners have cut wires when digging without permission and without calling locates. FPL abandoned their responsibility for these wires and streetlights 3-4 years ago. The areas that have timer/electric issues are being run manually during the week by the maintenance team.

Relating to irrigation – there are still many people who don't know the watering schedule has changed and that we are running 2 times a week for ten-minute runs. They are expecting water in the street lie before and the ten-minute run has cut down on that extra run off. The irrigation map is posted in the hallway on the Business office windows across from the Lounge.

- 15. Why don't MX people pick up debris from the street and common areas? They do pick up debris, if they have missed something, please report to the office and we will make sure someone takes care of it.
- 16. The Pool Furniture and Deck at the big pool are very dirty, what is the cleaning schedule? The entire deck was pressure washed just a few weeks ago. The area in front of the shower was pressure washed this week. The pool area is cleaned daily. The cleaning service has been reminded of this requirement. I inspected them on Tuesday, and they had been cleaned. We have been discussing the issue of the staining on the chairs with other communities that are having similar issues with their furniture, and we think we may have a product that will help remove the staining and resist future staining.
- 17. Why is there only one channel on the TV in the exercise room? There use to be many more. The transmitters that broadcast the stations are not functioning properly. Our IT company is working on solutions. The two large tv's on the wall are being switched to a digital receiver to receive over the air channels. The treadmills, bikes and ellipticals will continue to receive the two channels the transmitters are able to push through until a solution is reached.

Manager issues:

Can the HOA assist in getting the message to homeowners to SLOW down when entering the community? Many are entering at a higher than acceptable rate of speed.

Those entering on the bar code side that do not wait and hit our barrier arms or gates will be charged with cost of replacement going forward.

I attended a few workshops in the last few weeks and have some information to share on those.

- 1. Fair Housing Workshop Homeowners should know is that they can be charged in violation of the Fair housing Act when engaging in selling or renting their homes with or without an agent.
- 2. Claims regarding using Social Media to advertise a home for sale or rent that contains discriminatory language are becoming more abundant.

Disaster Preparedness Workshop

Sarasota County Solid Waste put on a Workshop to help Mobile Home Parks in the area be prepared and know what the county will be able to assist with and what to expect from FEMA related to the business. This mostly focused on the business aspect but there was some information that will benefit homeowners.

- 1 If you haven't already, sign up for ALERT SRQ. This service sends out emergency messages from the county. You can sign up at alertsarasotacounty.com
- 2 We are in UNINCORPORATED Sarasota County. When looking for resources this is important as different municipalities within the County handle response/collection differently.
- 3 FEMA is unlikely to assist mobile home parks in the county. Of the 74 that are in Sarasota only 13 of them received assistance from FEMA. FEMA assistance for debris removal is provided by the county and then FEMA reimburses the county only for the costs they deem appropriate.
- 4 Co-op HOA boards ran into issues during the Ian recovery because their bi-laws did not allow for an emergency meeting following a disaster – they had to first post the meeting for the appropriate amount of time. While this is unlikely to affect the Camelot Lakes HOA, as they would not be signers on Right of Entry forms – it's worth noting.
- 5 In terms of collection Sarasota County uses Storm Specific Guidance. Storms vary so much that there is not a blanket policy, and decisions are made as they are needed according to the response needs.
- 6 Never mix vegetative waste (trees, branches) with construction debris (aluminum, furniture, roofing) as this will cause delays or refusal to collect by the Solid waste department.
- 7 Localrelief.com this is a local non-profit established following Ian to assist in connecting people together to assist with heir needs following a disaster. They also have an APP on both android and Apple that has tools and community boards for discussions, needs, etc.
 - a. Photograph or video your home and contents prior to a storm.
 - b. Beware of scammers There is an increase in cyber-attacks following a disaster
 - c. Ready.gov has preparedness plan builder.
- 8 SBA the small business administration has low interest loans for disaster recovery following a storm. You can apply at sba.gov .
- 9 The county will not be printing as many guides this year and encourage everyone to visit the Sarasota County website to look at the guide. It is expected out in the next few weeks. They do have a great Hurricane Preparedness section on the County website. Scgov.net