

VILLAGE MANAGER MEETING

June 9, 2021 1 pm in Clubhouse

Present: Susan Fatzie manager, Pam Bentz President, Tony Lombardo Director

NEW QUESTIONS:

1. Any Plans to upgrade PC's in computer room? **Not this year**
2. Can all TV's in Clubhouse have same cable stations on them? **Card Room all 3 can carry the same station or be broken up to each be on a separate station. IE: during Olympics a different activity can be on each screen.** Lobby TV – is a standalone cable box. All other TV's in the Clubhouse and Fitness Center run off a "head end unit" and have a limited number of channels. The main TV in lobby is the one with most channels. No change planned at this time.
3. Requests for Larger sign at gate: Stating one car at a time or DO NOT TAILGATE! **We can look into that**
4. Parking continues to be an issue: If you have overnight guests at last minute, does the resident park in Clubhouse or guest? **Prefer resident or guest parks in the Clubhouse parking lot.**
 - a. Should they put a note on Dash board? (this is when the office is closed and guards are gone) **yes place note on dash or leave a message on our voicemail, if it will be overnight**
 - b. How about when you are visiting another resident and you are there past 10 pm and no room in their driveway, can we have note to put on dash so security knows you are visiting /not parking on street overnight. **Absolutely place a note on your dash– will have Access Management put the notes on the vehicles in the am if car is still parked in street.**
 - c. Can we park on one side of the street on weekends? Guests? Or do you want them in clubhouse parking lot. **Parking lot is best, if we have an emergency, cars in the street impede the emergency response equipment, and create a dangerous situation for our many walkers and bike riders**
5. Pool gate at large pool broken? (not sure which one-person didn't state which gate) **It is the one on the parkway side, the gate. We have replaced the door closure, the old one was allowing the gate to slam shut breaking the lock.**
6. Visitors are still an issue: Can an email blast go out to HO to remind them to check in their guests and get wrist bands for them. Plus a reminder sent to all residents that Rent out their homes. Many people not wearing bands? **Yes! Will define what a guest is (a person who is not resident) and they are limited to 30 days in a calendar year using the facilities.**
 - a. Could HO be given some bands to have on hand? (Two per household?) In case guests come in over weekend. Names could be left with guards? (They could be a totally different color from other bands. IE: Black this **would defeat the purpose as they would never register their guests. If they have unexpected guests then the resident should accompany them to use any of the facilities and the resident will then act as the wristband.**
7. Does carpet in Clubhouse get routine cleaning? IE: every 4 months? **Yes in fact it is coming up again soon but we don't have the exact date but it is usually the end of June the company comes out to do it. Looking to replace in the future probably after the auditorium remodel.**
8. Door from pool to clubhouse locked. No access from pool for people not using pool. (I know people have been coming in with wet suits and dripping all over floor-is this why it is now locked?) **We have been locking it during the periods of time (usually Saturday and Sunday afternoons) that we have been having a problem with people in wet bathing suits coming into the Clubhouse. Despite the signs they continue to come in leaving a wet floor and creating a dangerous situation for other residents. Will continue to educate and hopefully after we have people trained we can have them unlocked again.**
9. Rat traps I believe are checked and emptied every 3 months? Is this the schedule and is it being done? **We do not have rat traps, we have bait stations, and the stations are checked and refilled every 3 months. (The entire village is not done every 3 months, it depends on when Bait stations were set up. Pretty much Bait stations are checked every month due to the 3 month rotation)**

FOLLOW UPS:

1. Moving of one table from Auditorium gate area down part way on parkway. Could this be done? **Please provide suggested location, as we have two on the parkway by the wall just outside the pool, then about halfway down we have another table. Clarified with Susan placement of table and one table by parkway pool gate entrance will be moved down.**
2. Extra Umbrellas ordered for Auditorium pool area? **Have the umbrellas already, awaiting stands for them. Umbrella's ordered for Auditorium and Clubhouse pool area.**

3. Keyboards for gate access here and CLE has it been decided to update/ get new? We are getting a new gate system. There will be some changes in operation and when that information is available, we will use all our communication avenues to make sure the information gets to everyone.
4. Where are we at with exploring a monthly ride along with management and HO? With one of the previous boards, we did a monthly ride around but we broke the community up into 4 sections and did a section each month. It is more manageable that way. We did it following the monthly meeting. I propose we do it following the monthly meeting. One director following the monthly Village manager meeting will do a ride along.
5. Cabana set for large pool? (Back ordered?) Expected arrival is end of July
6. Large TV in clubhouse update bracket has finally shipped, arrival is estimated June 14 then we can switch them out and be up and running again. A new TV will be available once Bracket arrives and put up. The Bracket will allow the TV to be pulled down so all can see and fans won't be in the way.

REQUESTS:

1. Clubhouse pool area, could we look into a free standing umbrella for lounge chair side? We have two freestanding umbrellas out there already, is the request for more? Looking into possibly one more but space is limited
 - a. Couple more of small tables in between lounge chairs we can check into that
 - b. One more round table and chairs for deck area. (maybe one could be brought over from Auditorium Upper Deck area- to avoid purchasing one) We can do that (after the swan party) Will see if table fits leaving enough room for W/C access and if ok will order table to replace Auditorium table and chairs.
 - c. Cigarette-butt trash cans by pool areas in permitted smoking area's and a few dispersed by picnic tables around lake. New cans are on the way.
 - d. Pool hours extended to 11 pm on Friday and Saturday nights. Does this need to be negotiated? It probably should be as this would change Access Management hours, but we can go to 10:45 at the Auditorium pool only (every day of the week) without altering their hours. Request was for just the weekend and management Ok'd all week at Auditorium pool.

COMPLETED ITEMS from May 12th, 2021 VMM

1. RV maintenance perimeter trimmed and cleaned.
2. Sod ride along done on May 17th, 2021 with Tony Lombardo, Cheryllee Wright and Susan Fatzie.
3. Park speed limit-ongoing issue. Was mentioned in last Camelot Lakes Village email blast.

Respectfully Pamela Bentz President