VMM Questions for May 30, 2024

- 1. What is the current status of the Auditorium Renovation? Painting continues, some more demo on the insulation and ceiling grids continues. Plumbing cutoffs are completed. Awaiting official permit to proceed.
- 2. What is the current status of the repair to the yard and sprinkler system at the Camelot Drive North Street Drain repair? Due to the low level of the lake, we are not able to turn on the system and locate the broken lines and with no irrigation we cannot put sod in. I have spoken with the homeowner, and they understand and know that once we get rain and can operate the system we will get them fixed up.
- 3. What is the current status of streetlight repairs and when will they be done? They are still ongoing. Most of the remaining issues require new line installations.
- 4. Need the potholes on Brigadoon and Danberry be repaired? Maintenance Request created for this
- 5. What is the status of the repair of the Village Exit concrete Pad? Project Manager is still working on a contractor for the repair.
- 6. What is the status of getting homeowners to repair Hurricane/Storm Damage? Some are being sent to our legal team for resolution, some are still working with contractors or trying to get through permitting with Sarasota County.
- 7. What is the status of removing condemned home(s)? Approval received, have contractor lined up and submitting for permits.
- 8. Is anyone following up on Car Ports as to what can be stored in them. Some car ports look like open storage sheds. I can do that, and I will share our expectations again in an upcoming email blast.

Here are the expectations that are in our Orientation Information Book that every resident receives:

## **Storage Expectations**

- 1. No storage is permitted on carports except appropriate seating furniture made for outdoor use, plants, and bicycles.
- 2. No storage is allowed on the side or behind the dwelling.
- 3. No temporary structures are permitted such as sheds or storage boxes.
- 4. No furniture shall be used, stored or kept on the exterior of any residence except for furniture designed and intended for use outdoors on porches, patios and decks. Furniture not enclosed in a room shall be limited to types as designed for outdoors use.
- 9. Can the broken center concrete area on Brigadoon Way be repaired or replaced. Area from Halifax Dr headed West, down about three/four houses. This is slated for 2025 CapEx request.
- 10. Why aren't Garbage Cans picked up/emptied on parkway by the tables? They are emptied, but if you find them full a quick call to the office or an email letting us know they are full we will get them emptied. Additionally, if you have a gathering there and fill the cans, please let us know.

- 11. Can the office have petty cash for change when giving out bands to visitors? Not sure if this is posted anywhere but the exact amount of \$10 is required, no checks accepted for deposit. No, residents will need to bring in the proper change or as others do leave their \$20, as we keep the funds with each individual request, they will get their money back if they return the bands on time.
- 12. When will new signage with specific rules such as Potty Trained and Diapered persons be placed at the pools? See Sample sample updated to include items discussed at meeting, wet deck and beach items.
- 13. Are weekly community updates being sent out? Recent Fire Hydrant Flushing/lower water pressure wasn't announced until after the fact. We were not made aware of it until after the fact. Camelot East extends their sincere apologies for the error of not notifying us.
- 14. What is the cleaning schedule for the big pool? Vacuuming etc. There is a scum ring around the entire lip of the pool. This issue was discussed with the pool service early last week and was immediately taken care of. The pool is cleaned 3 times per week, including the scum line. Scum line is a result of people not taking showers before getting in the pool or applying sunscreen and reentering the pool without taking another shower.
- 15. What is the status of getting multiple channels on the Gym TV(s). Our audio/visual service is looking for a solution to the outdated technology currently in place feeding the TV's in the equipment. Digital service on the big tv's will be completed in the next week or two.
- 16. Can there be shades added to the West facing windows in the gym to cut down the heat and/or can the AC system to cool the room be improved. We can look into that for the 2025 budget.
- 17. When will the two out of service computers in the Clubhouse computer room be repaired? The IT service is working on a bid for replacement. Printer issue was corrected.

Other issues discussed:

Comprehensive plan for irrigation once we have water to run the system. HOA members willing to assist with a community audit.

Golf Carts and Vehicles are being driven on lawns. Suggestion of charging homeowners for repair of damaged heads/broken pipes.

Lawn Crew pivoting on top of irrigation heads - will discuss with Lawn Super

Vets Memorial: it is still on the list for future improvement.